

## **Terms of Service**

Welcome to maji.co.ke (the "Website"), owned and operated by Maji Co. Ltd. ("Maji," "we," "us," or "our"). By accessing or using our Website and related services, you agree to be bound by the following terms and conditions ("Terms of Service"). Please read these Terms of Service carefully before accessing or using the Website. If you do not agree with any part of these Terms of Service, you should not access or use the Website.

### **1. Acceptance of Terms**

By accessing or using the Website, you acknowledge that you have read, understood, and agree to be bound by these Terms of Service, including any additional terms and conditions and policies referenced herein.

### **2. Services**

Maji.co.ke provides an online platform that facilitates the ordering, supply, and delivery of water services to buyers in Kenya. We connect buyers with trusted vendors to ensure the delivery of quality water products. The services provided through the Website are subject to these Terms of Service.

### **3. Registration and Account**

In order to access certain features and services on the Website, you may need to create an account. You must provide accurate and complete information during the registration process. You are responsible for maintaining the confidentiality of your account credentials and for all activities that occur under your account. You agree to notify us immediately of any unauthorized use of your account or any other breach of security.

### **4. Ordering and Delivery**

Maji.co.ke facilitates the ordering and delivery of water products and services. By placing an order through the Website, you agree to provide accurate and up-to-date information, including the delivery address and payment details. We rely on the information provided by vendors and cannot guarantee the availability or quality of their products. We strive to ensure timely and reliable delivery, but we cannot be held responsible for any delays or disruptions caused by external factors.

### **5. Pricing and Payment**

The prices for water products and services are determined by the vendors and displayed on the Website. We aim to provide transparent pricing, free from hidden charges. By placing an order, you agree to pay the specified amount for the products or services purchased. Payments may be processed through third-party payment gateways, and additional terms and conditions may apply.

### **6. Intellectual Property**

All content and materials available on the Website, including but not limited to text, graphics, logos, images, software, and trademarks, are the property of Maji or its licensors and are

protected by applicable intellectual property laws. You may not use, reproduce, distribute, modify, or create derivative works of any content or materials without prior written consent from Maji.

#### **7. Limitation of Liability**

To the maximum extent permitted by law, Maji and its affiliates, directors, employees, and agents shall not be liable for any direct, indirect, incidental, consequential, or special damages arising out of or in connection with the use of the Website, including but not limited to damages for loss of profits, data, or other intangible losses.

#### **8. Privacy**

Your privacy is important to us. Please refer to our Privacy Policy for information on how we collect, use, and disclose your personal information.

#### **9. Amendments to the Terms**

We reserve the right to modify or update these Terms of Service at any time without prior notice. Any changes will be effective immediately upon posting the updated Terms of Service on the Website. Your continued use of the Website after any such modifications constitutes your acceptance of the revised Terms of Service.

#### **10. Governing Law and Jurisdiction**

These Terms of Service shall be governed by and construed in accordance with the laws of Kenya. Any disputes arising out of or in connection with these Terms of Service shall be subject to the exclusive jurisdiction of the courts of Kenya.

#### **11. Contact Us**

If you have any questions or concerns regarding these Terms contact us via our website - <https://www.maji.co.ke/>